



MEDINA COUNTY SANITARY ENGINEERING DEPARTMENT

791 WEST SMITH ROAD MEDINA, OHIO 44256

PHONE (330) 723-9585 FAX (330) 723-9661

7/22/2024

Re: Medina County Water Meter Reading Upgrade Project

Dear Resident,

The Medina County Sanitary Engineer's has contracted with Core and Main and VEPO Metering to perform an upgrade of the water meter reading system. This upgrade will begin County wide on September 3, 2024, and is expected to be completed in February 2025. Technicians from VEPO Metering will be replacing the water meter remote reader, which is likely located on the outside of your home. You do not need to be home to receive this upgrade and access to the inside of your home should not be necessary, however if there are any issues, you will be contacted to schedule an appointment. There are several ways to identify a technician:

- VEPO Metering – photo identification
- Grey uniform from top to bottom, with VEPO Metering prominently displayed.
- Their vehicle will have a clearly marked car magnet, identifying them to VEPO Metering and to the Medina County Sanitary Engineers.

This is a mandatory upgrade program being performed at no cost to our customers. However, residents who deny the upgrade will be referred back to the Medina County Sanitary Engineers for non-compliance.

If you have any questions about this program, please don't hesitate to contact the Medina County Sanitary Engineer's office at (330)723-9591 or by email at cburgess@ohmedinaco.org. We thank you and appreciate your understanding.

Sincerely,

A handwritten signature in black ink that reads "Charles Burgess".

Charles Burgess

Water Supply Coordinator